

# Symmons Water Management

## What is it?

Symmons Water Management monitors your hotel water system and gives you instant alerts when water issues occur.

### This innovative platform offers you:

- ✓ Non-invasive installation process
- ✓ Data sync to cloud via private network with no impact to hotel WiFi
- ✓ 24/7 monitoring and real-time text/email notifications for water issues
- ✓ Control over water system performance
- ✓ Immediate results



reimbursements, bad online reviews, low ratings, and guests telling friends and family about their negative experience.



### Reduce Your Costs

Symmons Water Management can help to reduce a number of your operational costs, such as:

- **Remediation costs** Symmons Water Management alerts you of hotel water temperature issues early to quickly diagnose the root cause for faster and less costly repair costs. The platform detects leaks before they cause significant damage, lowering your remediation costs.
- **Inefficient water management** For example, cross-flow issues can result in hot water going to toilets, resulting in wasted energy costs.
- **Wasted diagnosis time** Repair costs can increase when your team spends time trying to research and understand your system to diagnose water problems. With Symmons Water Management, you will understand your system's infrastructure as well as water issue causes to lower your repair costs.

## Benefits of Symmons Water Management



### Deliver Positive Guest Experiences

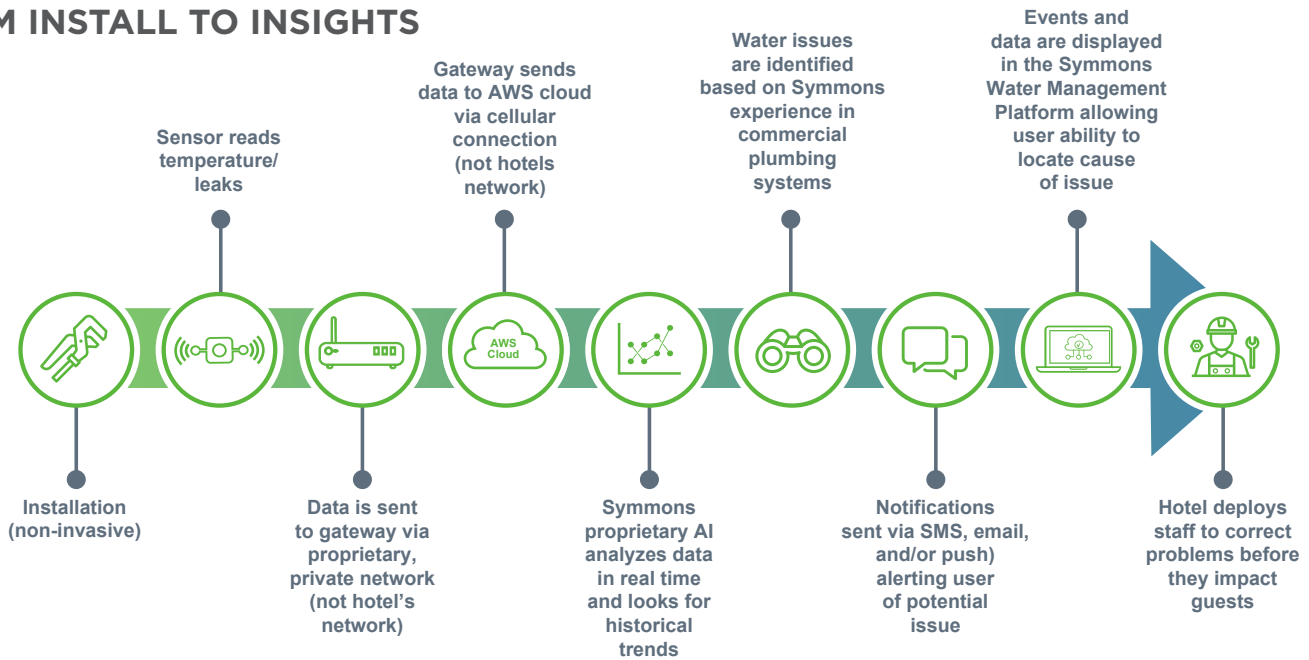
According to industry studies, water temperature issues are a top guest complaint. Symmons Water Management allows you to detect water issues early—before they impact your guests. It also helps you quickly remediate water issues in your hotel, minimizing the risk of guest impact and enabling your staff to focus on guest delight over plumbing problem fixes.



### Protect Your Revenue

Issues during hotel stays can directly impact your revenue, profitability, ADR, occupancy rates, and all other key performance metrics. Symmons Water Management can help you catch water issues early and before they impact your guests' experience, which can escalate into whole or partial

## FROM INSTALL TO INSIGHTS



### Ensure Your Guests' Safety

Symmons Water Management helps you manage your water to reduce the risk of water injury or illness to your guests—as well as costly litigation that could result if guests were to experience injury or illness.



### Increase Visibility into Your Water System

Do you or your staff know the inner workings of your water system's infrastructure? If not, Symmons Water Management can provide you and your team with insight into your water system's performance.



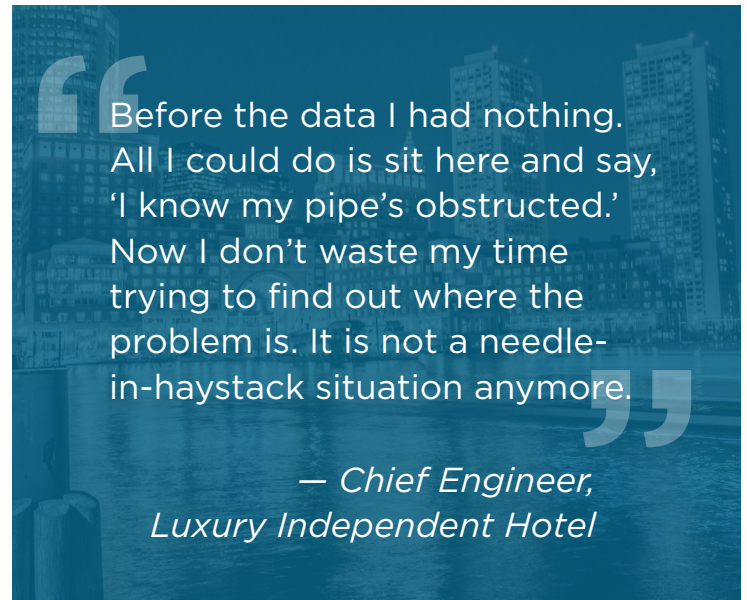
### Gain Peace of Mind

How confident are you that your water system is working properly? It's likely that you will learn about problems only after guests complain. Symmons Water Management allows you to see your water system's performance in real time with 24/7 monitoring, sending you proactive alerts when issues arise. You will learn about issues early for faster fixes and before your guests become aware that an issue exists.



### Take Control of Your Water System

Delivering a consistently positive guest experience is stressful enough when every



“Before the data I had nothing. All I could do is sit here and say, ‘I know my pipe’s obstructed.’ Now I don’t waste my time trying to find out where the problem is. It is not a needle-in-haystack situation anymore.”

— Chief Engineer,  
Luxury Independent Hotel

day brings new issues. Symmons Water Management allows you to manage your water system, taking water issues off your plate. When your system's data shows you how your water system is performing, you are empowered to find issues faster and deploy remediations more quickly.

**Learn more about Symmons Water Management at:**  
[symmons.com/water](https://symmons.com/water)